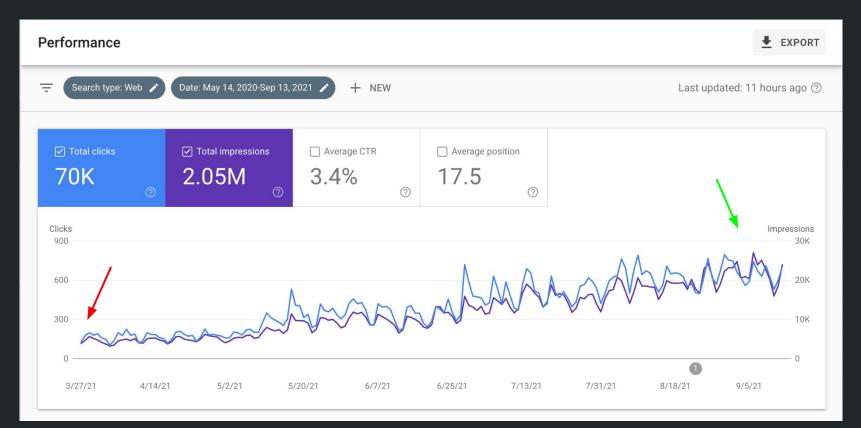
# **SEO:** Pharmacy's Missing Secret Weapon

Presented By **Saam Ali**, CEO @ Pharmacy Mentor **The Pharmacy Show** NEC Birmingham 2.55pm, 18th October 2021



## Welcome to the evolution of Community Pharmacy



# "Holistic Primary Healthcare Hub"

### **NHS Services**

- NHS Prescriptions
- NHS Flu Jabs
- Pharmacy First
- EHC



#### Private Services

- Travel Clinic
- Ear Wax Removal
- COVID Tests
- Vitamin B12 Injections
- Phlebotomy
- In-house Private GP
- Digital Dentist
- HPV Vaccine
- Weight Management Clinic
- Erectile Dysfunction
- Private Flu Jab

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## **Primary Income Source = Private Services**

# More Revenue



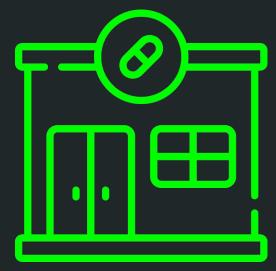
More Profit



## The Future of Community Pharmacy

# Automate Rxs

**More Profit** 



# Clinical Services

**More Profit** 



# How do you get there?

## <u>Delivery</u>

- Research
- Business plan
- Financial plan
- Resource levels
- Time and commitment
- Risk factors
- Willingness to innovate and invest
- Pharmacy space
- Technology
- Digital infrastructure
- Training
- PGDs/IPs
- Partnerships, etc, etc



## **Marketing**

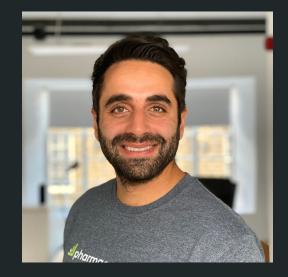
 Excellent, multifunctional website

<u>Search Engine</u>
 <u>Optimisation</u>
 (SEO)



## Who am I?

- Community Pharmacist since 2007
- Web developer/digital marketer since 2014
- CEO of Pharmacy Mentor The Ultimate Pharmacy Marketing and Development Solution
- Helping around 500 pharmacies across the UK with digital marketing and development
- Massive SEO nerd
- How perfect is your Pharmacy? <u>Take the test</u> <u>now</u> (Coming Soon)





## What is SEO?

Neil Patel (neilpatel.com)

## "SEO is the process of taking steps to help a website or piece of content rank higher on Google."



# What is SEO?

Organic, not paid. It involves optimising a piece of content so that search engines like Google show it towards the top of the page when someone searches for something in particular.





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Ad · https://try.campaigner.com/email/marketing -

#### Campaigner Email Marketing - Send Responsive Emails

Send emails that your customers will love using hundreds of responsive templates. Everything you need to execute advanced email marketing campaigns at scale. Email Automation. Send Beautiful Emails. Dynamic Content. Real-Time Reporting. Flexible Pricing · Powerful Automation · Advanced Segmentation · Managed Services

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#### Pharmacy Marketing - Increase Pharmacy Revenue

Med adherence, loyalty, e-commerce and more. Carebook is a powerful, all-in-one solution. Ecommerce, med adherence, health & wellness & more. Learn about Carebook's solution. Increased Efficiency. Improved Revenue. Medical adherence. Retail and loyalty. Pharmacy · Request A Demo

https://www.pharmacymentor.com > pharmacy-mailsho...

#### Pharmacy Mailshot Service - Let's Drive Prescription Numbers

Affordable and efficient pharmacy mailshot service. We are able to create bespoke letters and postcards to send out to residents and busiensses. Learn more!

https://www.pharmacymentor.com > services

#### Marketing Services for Community Pharmacy

We provide an extensive range of marketing services for Community ... PHARMACY MARKETING AND DEVELOPMENT SERVICES ... Mailshot Service for Pharmacy.

http://archive.psnc.org.uk > pages > code\_of\_practice\_f...

Code of practice for the promotion of NHS-funded services

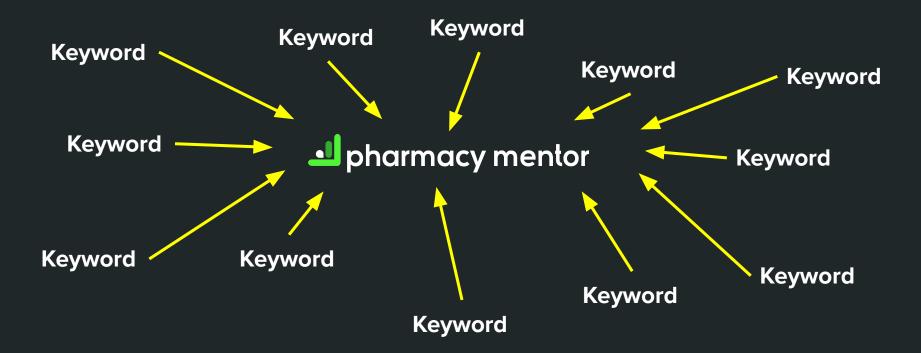
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Keyword/Keyphrase

Paid Google Ads (Pay Per Click)

> Pharmacy Mentor Service Page (Organic - Non Paid)

## > 10,000's targeted page views per month, organically



× 🔨 Google Ads 203-287-5588 Pharmacy Mentor 🕣							
Keyword ideas Forecast Keyword plan Saved keywords Negative keywords	pharmacy marketing, pharmacy websites, pharmacy brand, facebook pharmacy, pmr O system pharmacy unbarmacy website						
	Broaden your search: + pharmacy business + pharmacy + website design + social media + facebook + marketing + advertising REFINE KEYWORDS						
	Y    Exclude adult ideas    ADD FILTER    Showing 317 of 318 keyword ideas    Keyword view    Keyword view						
	Keyword (by relevance)	Avg. monthly searches	Competition	Ad impression share	Top of page bid (low range)	Top of page bid (high range)	Account Status
	Keywords that you provided						
	pharmacy marketing	100 – 1K	Low	-	£1.62	£4.27	
	pharmacy websites	100 – 1K	Medium		£0.75	£1.74	
	pharmacy brand	10 - 100	Low	-	£1.13	£3.29	
	facebook pharmacy	10 - 100	Low		-	-	
	pmr system pharmacy	10 - 100	Low	-	-	-	
	pharmacy website design	10 - 100	Medium	-	£2.51	£6.40	
	mailshot	1K – 10K	Low	-	£4.75	£10.28	
	pharmacy mentor	100 – 1K	Low	-	£0.81	£1.33	
	social media for pharmacy	10 - 100	Low	-		-	٢



# How does this translate for your pharmacy business?



# Pharmacy's Secret SEO Formula

How to find out your keywords

## Service/Product + Location = Traffic

On-page formula



## Developing your keywords

## Service/Product + Location = Traffic

## **1. Make list of all your most important services/products**

- NHS and Private Prescriptions
- Flu Vaccine
- Travel Clinic (Yellow Fever Vaccine, Meningitis Vaccine for Hajj and Umrah, Malaria Tablets)
- Aesthetics Clinic (Botox, Lip Fillers, Vampire Facial)

### 2. Where are your customers located by city/area?

- Warrington

## **3. Begin developing your keyword list...**

- Flu vaccine Warrington
- Yellow fever vaccine Warrington
- Lip fillers Warrington, etc, etc





# Website Content Optimisation

## <u>Keywords</u>

- Flu Vaccine
  Warrington
- Yellow fever vaccine Warrington
- Lip fillers Warrington
- Other important keywords...



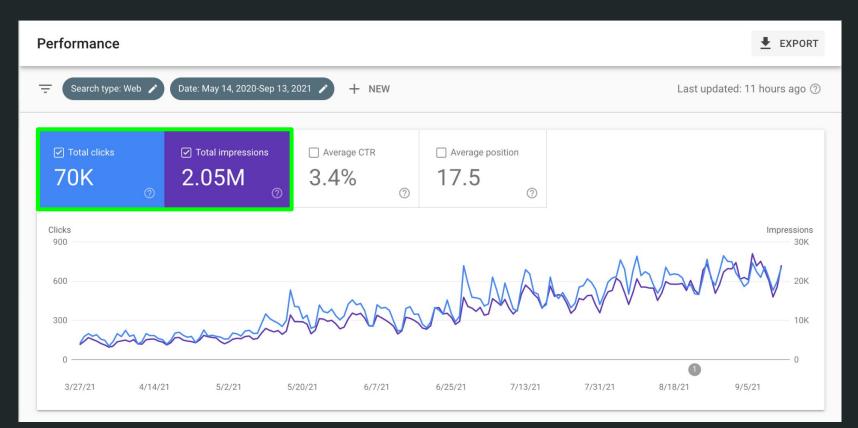
## **Optimisation**

- Service Pages
- Blogging
- Technical SEO e.g. SSL, site speed, XML
  - sitemap etc
- Backlinking (Off-page SEO)



## The Power of SEO for your pharmacy

Service/Product + Location = Traffic



## How to get started...

- Learn how to do it yourself and implement - <u>Take a look at this</u> <u>quide</u> and <u>this course</u>
- Website + keyword content strategy
- Long-term strategy results are not immediate
- Ideally, find a freelancer or agency who can do it for you.





# THANK YOU! Questions

For more **free advice** on how to grow your pharmacy, be sure to check out our website (<u>www.pharmacymentor.com</u>) and follow us on Social!

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Jpharmacy mentor